Monitoring and continuous improvement flowchart by executive management team

Compilation of the monitoring plan of the IPD unit by the executive management team

Does the executive management team directly monitor the activity and service of the IPD unit?

No

Review and analysis of functional indicators of how to operate and serve international patients by the quality improvement unit.

Providing a report on performance indicators to the executive management team every three months by the quality improvement unit

Yes

Conducting a management visit of patient safety and monitoring departments and units providing services to international patients by the executive management team

Preparation of reports on the performance of monitored departments and units.

Examining the reports and performance indicators of the operation of the departments and units providing services to the patients of the international unit.

Compilation of an intervention program for the continuous improvement of the quality of service delivery of departments and units of the hospital by the executive team